

WOMEN
OF THE WORLD TRAVEL

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**TOURCAN
VACATIONS**
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ENCHANTING PERU - ITINERARY

Dates: May 3rd to 13th, 2019

Visiting: Lima, Cusco, Sacred Valley and Machu Picchu

10 Nights / 11 Days



ENCHANTING PERU – ITINERARY

DATES: MAY 3RD TO 13TH, 2019

FRIDAY 3RD MAY 2019 TORONTO / LIMA

Today you will board your flight to Lima.

****Due to the early morning arrival of the international flight, on May 4, your rooms have been booked from today, to guarantee immediate occupancy upon arrival at the hotel.**

OVERNIGHT: Courtyard by Marriott or similar

SATURDAY 4TH MAY 2019 ARRIVAL IN LIMA

Welcome to Lima. Upon arrival you will be met by our local representative to assist and transfer you to the hotel.

Lima, the “City of Kings” is famous for its Spanish Colonial architecture, extraordinary museums and cuisine. Lima is internationally recognized as the “Gastronomic Capital of the Americas”, and its cuisine is considered among the most diverse and exquisite in the world on par with French cuisine. Upon arrival a host will meet and assist you in transferring you to the hotel and in registering, for check-in.

Breakfast at the hotel.

Late morning, you will meet your local guide in the hotel lobby and depart for a Peruvian Culinary Demonstration:

Visitors are impressed by the large variety of fruits & vegetables showcased at our local market; try the local fruit and learn about our typical vegetables, followed by a demonstration of how to prepare one of the most popular Peruvian dishes at an outstanding venues for Peruvian Cuisine, where tradition and modernity mingle in a beautiful decorated, the “Señorio de Sulco”.

Enjoy lunch after the demonstration.

In the afternoon, depart for a Half Day tour of Modern and Colonial Lima and visit:

Plaza Mayor or Plaza de Armas of Lima is the birthplace of the city Lima as well as the core of the city.

Also visit, The Government Palace, San Francisco Church and the exquisite Torre Tagle Palace, modern day seat of the Ministry of Foreign Affairs. In modern Lima, drive along the exclusive residential areas of Miraflores and San Isidro.

Continue to visit the Larco Museum, founded in 1926, it displays remarkable chronological galleries providing an excellent overview on 3000 years of development of Peruvian pre-Columbian history. Located in a unique vice-royal mansion of the 18th century built over a 7th century pre-Columbian pyramid is surrounded by beautiful gardens. The Larco Museum also features the finest gold and silver collection from Ancient Peru and the famous erotic archaeological collection, one of the most visited Peruvian tourist attractions.

OVERNIGHT: Courtyard by Marriott

Courtyard by Marriott Lima Miraflores provides accommodation with free WiFi access throughout the entire property. Rooms feature private bathroom facilities with free toiletries, a flat-screen TV with satellite channels, a desk, a minibar, a safety-deposit box and air-conditioning. Courtyard by Marriott Lima Miraflores has a restaurant, where guests can enjoy local and international cuisine. Room service is also available. Additionally, there is a mini-market on site where guests can fulfill their basic necessities.

MEALS: Breakfast and Lunch

SUNDAY 5TH MAY 2019 LIMA

Breakfast at the hotel.

Meet your local guide in the hotel lobby and depart for sightseeing tour and visit Pachacamac. A drive along the Pan-American Highway with its views across the beautiful Pacific beaches will take you years back. Visit to the pre-Inca ruins of Pachacamac considered by many to be the most important archaeological site near Lima. Four hundred years before the Incas, the Ishmay culture developed a major ceremonial center, featuring streets, dozens of temples fitted with ramps and the Painted Temple.

Peruvian Paso Horse Show:

“Caballo de Paso” is known worldwide for their smooth gaited movements and unusual spirit. No other horse combines strength, intelligence and beauty as perfectly as the Peruvian Paso Horse. The particular characteristic of the Paso Horse is precisely the reason for its name: the sublime charm of its typical step. As it walks, its front legs step very high and forward while the hooves sway to the sides in a graceful and synchronized movement. Enjoy a delightful demonstration of the skills of this unique member of the horse kingdom.

The show includes lunch and will be served at Hacienda Los Ficus.

Later, dinner will be served at Huaca Pucllana - The Huaca Pucllana Restaurant provides and an outstanding cuisine and enjoys a privileged location, it is practically on top of an ancient Inca Pyramid. In the Fifth century, the Lima valley inhabitants started the construction of the Huaca Pucllana. Under the management of sacred priests, the Huaca Pucllana was built as an expression

of their religious authority and to control the hydrological resources stemmed from the water canal system, on the left bank of the Rimac river. Pucllana was an important ceremonial and administrative location. Its magnificence was reflected by the configuration of a monumental architecture.

OVERNIGHT: Courtyard by Marriott

MEALS: Breakfast, Lunch and Dinner

MONDAY 6TH MAY 2019 LIMA / CUSCO

Breakfast at the hotel.

Transfer from the hotel to the airport in Lima for a short but spectacular flight over the snowcapped Andes to the oldest inhabited city in the hemisphere, Cusco, at an elevation of 11,440 feet. Upon arrival a host will meet and assist you in transferring to the hotel and in registering.

In the afternoon depart for a Cusco City Tour and Nearby Ruins.

Visitors are caught up in the excitement of touring the ancient capital of the Inca Empire, a delightful combination of Inca and colonial architecture. The tour visits important landmarks such as Cusco's Cathedral, Plaza de Armas and Koricancha "The Temple of the Sun". This tour of the oldest continuously inhabited city in the western hemisphere also includes the nearby ruins of Kenko, Puca- Pucara, Tambomachay as well as the Sacsayhuaman fortress, an imposing example of Inca military architecture.

In the evening, dinner will be served at Greens Organic - This is an era of many awakenings. People want the ability to control their diet, to know where their food comes from. Health has prevailed as the correct path to be followed, while the sustainability of our ecosystem has become a priority for today's conscious travelers. Each dish, each detail on our menu is designed to disprove the myth that what is clean cannot be surprising and what is healthy cannot be exciting. Open your senses to a life of evolution and purity, making the most of each moment with energy throughout your day. Come to Greens Organic and discover a menu tailor-made to complement your energy and your love for life.

OVERNIGHT: Sonesta Cusco Hotel

The Sonesta Hotel Cusco is less than 1 km from the city centre. All rooms feature a mountain or city view. Rooms at the Sonesta Hotel Cusco feature contemporary décor and are equipped with cable TV, free WiFi and private bathroom with separate bathtub. Guests can enjoy a fusion of Peruvian and international food at the Sonesta Hotel Cusco's fine dining restaurant or a drink at the hotel bar, which serves regional spirits.

MEALS: Breakfast and Dinner

TUESDAY 7TH MAY 2019 CUSCO

Breakfast at the hotel.

Meet your local guide in the lobby and depart to visit the San Pedro Market.

A colorful and informative visit to discover more about local crafts and Andean superfoods! Begin the tour making the way to the San Pedro Market. Upon arrival the San Pedro Market, one of the city's most bustling and colorful food and crafts markets, you will meet the very best of the market's endless stands and vendors. Designed to feel like an informal visit with local friend, this walking tour promises to be both fun and informative.

Proceed to visit Emblematic San Blas and visit the emblematic Cusco neighborhood, filled with narrow typical streets, charming small homes, galleries and craft workshops, where you see local artisans at work.

A visit to the Baroque pulpit of San Blas is also included. The pulpit itself is a masterpiece of carpentry and wood carving and is attributed to the renowned indigenous artist Diego QuispeTito.

Continue with the visit to the Choco Museum where you will enjoy a chocolate class. Learn the entire chocolate-making process starting with the cocoa tree from the Peruvian jungle. Learn the origin of chocolate; make your own chocolates (120g) with milk or dark chocolate and more than 15 different flavors to choose from.

OVERNIGHT: Sonesta Cusco Hotel

MEALS: Breakfast

WEDNESDAY 8TH MAY 2019 CUSCO

Breakfast at the hotel.

Meet your local guide in the hotel lobby and depart for a visit to an authentic Quechua Village. This activity is an Enriching Lives Exclusive project. Here, you will have a glimpse of the heart-warming experience of "purpose-driven tourism." You will be able to interact with the children of this remote, mountain community and to bring badly needed supplies to this village such as coats, blankets, clothing and school supplies. You can also donate directly to this village and see the immediate results of giving back. Tourcan Vacations also donates \$10 per booking towards all our Enriching Lives projects. Further details on how you can help can be found by visiting www.enrichinglivesinternational.com. Here, in this remote Quechua Village, you can also experience the authentic the way of life of the Inca's ancestors. The Inca himself was a noble Quechua. They live off the land and are always wearing their colorful ponchos. Enjoy learning activities such as the ceramics process, apiculture (extraction of honey), elaboration of Chicha de Jora (drink of fermented corn) and the process of textile art, floriculture among other activities. A meaningful experience!

Tribute to Mother Earth (Pago a la Tierra):

The Pachamama or Mother Earth is so far one of the major divinities to man the Andes. Mother Earth is the one who provides food and life and therefore thank you on a “tribute to the earth”, is an ancient ceremony that will connect us with one of the purest expressions of the ancient Andean culture.

Enjoy lunch specially cooked with native ingredients by the women of the community.

Rest of the day is at leisure.

OVERNIGHT: Casa Andina Premium

Casa Andina Premium Cusco offers accommodation In central Cusco overlooking Limacpampa Square, with traditional, courtyard-facing rooms. It is located only a short walk from Plaza de Armas and Koricancha. Free WiFi access is available throughout the property. Casa Andina Premium Cusco’s rooms are built around colonial-style courtyards with wooden balconies. All rooms and suites provide cable TV. Casa Andina’s gourmet restaurant, Alma Restaurante & Bar, features fresh, Sacred Valley produce and Andean specialties. The colonial-style bar serves drinks in the evenings, which you can enjoy on the terrace. There is also a lounge and reading room with a fireplace for guests to relax. The hotel is a 10-minute drive from the airport.

MEALS: Breakfast and Lunch

THURSDAY 9TH MAY 2019 CUSCO / SACRED VALLEY

Breakfast at the hotel.

Visit the Awanacancha, the living museum of the Andes.

This Living Museum of the Andes showcases the South American Camelids such as llamas, vicuñas, guanacos and alpacas in their native environment. You will also enjoy a spinning and weaving demonstration of ancient techniques on how to make clothing from the wool fibers of these animals. You can also see native flowers and some agricultural terraces from the Inca times.

Continue to the unspoiled Andean village of Chinchero for an impressive weaving demonstration by local women of the community, who learned to weave as children while tending the flocks in the fields of their village, preserving the traditional themes and techniques of weaving in the Andean community.

Stop for lunch at a local restaurant.

After Lunch, depart to visit the Moray Terraces. Pass through unspoiled and picturesque Andean communities on your way to the Incan agricultural experimental center of Moray, famous for its sunken amphitheater, made up of four circular terraces, which appear to fade away into the earth

like an artificial crater. The site was apparently an Inca agricultural research station filled with fertile earth and watered by complex irrigation systems, designed for experimenting with crops at various altitudes.

Continue to the impressive Maras salt pools formed by water emerging from a lake inside a mountain in the Urubamba Valley. An amazing view of evaporating ponds for the extraction of salt. Learn about ancestral techniques, which are still used, in agricultural, irrigation and salt-recollection tasks, as well as in Andean festivals and rites.

OVERNIGHT: Casa Andina Premium

MEALS: Breakfast and Dinner

FRIDAY 10TH MAY 2019 SACRED VALLEY / MACHU PICCHU

Breakfast at the hotel.

Continue to the Ollantaytambo archaeological complex, the Incas built it as a fort that included a temple, agricultural terraces, and an urban area.

There are two distinct sectors: The religious and worship zone, and the residential area. Ollantaytambo was an important administrative center with probable military functions if one considers the walls and towers. There are also traces of ancient roads and aqueducts as well as several Inca's waterways coming from nearby rivers that still benefit the town irrigation system. During the Spanish conquest of Peru Ollantaytambo was the stronghold the Inca's resistance. Its cobblestoned streets are part of the Inca's city planning in the 1200s. The town of Ollantaytambo is called a "Living Inca Town" because their inhabitants still maintain ancient practices and customs from their ancestors.

Later, depart to board the train to enjoy the unbelievable sights of the "Lost City of the Incas," Machu Picchu. Perched 8,200 feet above the valley, it was hidden by mountains and semi-tropical jungles for 400 years until discovered by Hiram Bingham of Yale University in 1911.

Archaeologists believe that the Inca "Virgins of the Sun" took refuge from the Spanish Conquistadors here. Enjoy the guided tour of the Sanctuary and plenty of free time to study the mysterious site.

Stop for lunch at Tinkuy restaurant, located just a few steps from the Inca citadel.

Return to the hotel for dinner and overnight.

OVERNIGHT: El Mapi Hotel, Aguas Calientes

Located in the village of Aguas Calientes, only a few minutes from the train station "Puente Ruinas" where the buses leave to the Inca citadel of Machu Picchu. This centrally located hotel will provide you with comfortable accommodations and friendly services, which are certain to please.

MEALS: Breakfast, Lunch and Dinner

SATURDAY 11TH MAY 2019 MACHU PICCHU / CUSCO

Breakfast at the hotel.

Morning is at leisure to enjoy one of the most incredible sights on earth, the sanctuary of Machu Picchu. Take as much time as you need to study these magnificent ruins or hike the steep stone-paved trail of Huayna Picchu, the pyramid shape mountain above Machu Picchu for an impressive and breathtaking “condor view” of the site. (Reservation is required and additional fee is applicable).

The few of those who climb the peak take advantage of the opportunity to see the even more impressive Temple of Moon. Tucked into a complex of caves hidden from the main ruins is an otherworldly shrine — possibly a burial site — built directly into the mountain rock. The Temple of the Moon features some of the finest stonework in Machu Picchu.

The main reward for the climb up the ancient stone stairs is the most incredible view that can be achieved (short of a helicopter ride) of how Machu Picchu was carefully integrated into its natural surroundings. Among skyscraping Andean peaks tower in the distance while the winding Urubamba River nearly wraps itself around the main site.

Please note: Spaces are limited, reservation is needed.

Other activities are:

- Stroll to the Inca Bridge a secret entrance used by the Inca’s army
- Walk toward the Inca Trail to find the historic Sun Gate (Intipunku)
- Soak in the unique thermal springs of town
- Wander into the Mandor valley
- Explore the open air market of Machu Picchu village
- Visit Manuel Chavez Museum
- Hike the round-shape mountain of Putukusi.

In the afternoon make a return journey to Cusco.

OVERNIGHT: Sonesta Cusco Hotel

MEALS: Breakfast

SUNDAY 12TH MAY 2019 CUSCO / LIMA / DEPART

Breakfast at the hotel.

In time check out and meet our local representative in the hotel lobby and you will be transferred to the airport board your flight to Lima.

Late afternoon, visit the Magic Water Circuit at Parque de la Reserva. This recently remodeled park boasts 12 beautiful water fountains that literally “dance” under an awesome choreography of music, lights and laser beams. This park is the pride of Lima and has been recognized by the Guinness Book of World Records as the largest water fountain park in the world. The 80-meter high water fountain is an impressive view.

Dinner will be served at Cala Restaurant.

From the day it opened, Cala has adopted a successful combination of stupendous cuisine, an excellent view of the sea, reasonable prices and a revitalized the menu with new and modern dishes that emphasize respect for the ingredients. Strategically located on the shores of the Pacific Ocean, its setting and atmosphere are outstanding, casual and contemporary. An ideal place by the Sea, while listening to the sound of the waves.

After dinner you will be transferred to the airport to board your home bound flight.

OVERNIGHT: En route

MEALS: Breakfast

MONDAY 13TH MAY 2019 CUSCO / LIMA / HOME

Arrive home full of great memories of the rich tradition of Colonial Lima, the snow-capped roaring Andean mountains and lush valleys, and the zigzag road to the overwhelming sight of Machu Picchu, the amazing legacy the Incas.

Bon Voyage...!

******END OF SERVICES******

Please note:

Guaranteed Room Mate Match Program: If you don't have a travelling companion, WOW will match you up with a suitable roommate. We guarantee this match program.

Accommodations: Superior First Class hotels in central areas (where applicable).

More inclusions: meals, unique experiences and a personalized host who will pamper you and look after every detail.

Service as it should be: let us cater to the details that make for your fabulous adventures.

INCLUDED:

- A representative for assistance on arrival and departure transfers
- 9 nights hotel accommodation as per the hotels mentioned or similar
- Baggage handling at airports and at hotels
- Bilingual transfer representative, bilingual licensed tour guide
- All entrance fees, all bus, boat and train tickets needed to operate the tours
- Accommodation as indicated, hotel tax exemption, hotel service charge
- Daily breakfast, 4 lunches and 4 dinners per itinerary
- Passenger welcome kit with map, suggested restaurants, gift and pick-up time
- Security fees, fuel surcharges are included
- Information for services in Peru. 24-hours emergency phone numbers
- Entrance fee for 2nd day in Machu Picchu, only when it is specified as included
- **Enriching Lives Exclusive Excursion** to Comunidad de Ayllacca Accocay

Important Notes: Seat-in-Bus Premium or Semi-Private consists of the following:

- Tours are guided in one language only, we use the most proficient licensed tour guides
- Vans Pick up travelers from no more than three hotels and average group size is 6 to 8 persons
- Tours are provided on deluxe late model mini vans
- Tour to Machu Picchu operates with a private guide based in Machu Picchu Pueblo

NOT INCLUDED:

- International airfare
- Travel insurance
- Excess baggage charges
- Optional sightseeing
- Departure taxes (subject to change)
- Peru: Departure tax to be paid in USD or local currency after check-in before entering gate area. (All Airports - International: \$31 & Domestic: \$7.40. Please note: All passengers receive Andean Immigration Card upon arrival. This card must be presented after check-in for your international flight)
- Additional meals
- Items of a personal nature such as telephone calls, room service, etc.
- Tips and Gratuities
- Any item not listed under included

CONTACT INFORMATION:



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ONTARIO REG. #2679578

TERMS & CONDITIONS:

Terms and conditions as per Tourcan Vacations brochure 2017 . . .

1. PRICE INCLUDES:

Meeting/Assistance/Transfers/Porterage: Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.

Accommodation: In twin/double rooms with en-suite facilities.

Meals: Meals as per itinerary.

Guide: Professional English-speaking local guide(s).

Sightseeing & Entrance Fees: Vehicle size depends on number of travelers. Entrance fees as per itinerary.

Services Charges & Taxes: All taxes charged by local governments on services, which are part of the program.

2. PRICES DO NOT INCLUDE:

Personal expenses: Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.

Tips: To guides, drivers and hotel personnel.

Insurance: Travel insurance is highly recommended and may be purchased at the time of deposit.

3. PAYMENT CONDITIONS:

A non-refundable deposit of \$300.00 per person is required at time of booking unless otherwise stated in your invoice. Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. **Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 60 days prior to departure the booking will be cancelled.**

4. TERMS & CONDITIONS:

The purchase of packages, air only or tours (hereinafter referred to as the "Travel Services") offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

5. PRICES INDICATED:

Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel,

taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

6. RESERVATIONS/DEPOSIT/CONFIRMATION:

Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

7. FINAL PAYMENT:

Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

9. CHARGES FOR CHANGES:

Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status.

Changes of customer names will be treated as a cancellation and cancellation fees will apply.

Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

10. CANCELLATION CHARGES:

Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

CANCELLATION BEFORE DEPARTURE DATE:

Up to 60 Days prior – loss of deposit*

59 to 0 Days prior- 100% penalty*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

***Plus any unrecoverable deposits paid to airlines or suppliers.**

11. FLIGHTS AND CARRIERS:

Customers acknowledge and accept the following:

Changes: Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

Fares and Names: Fares and taxes may increase between the time of quoting, booking and tickets being issued. The fares quoted are subject to class availability and may have booking conditions attached. Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.

Schedule Check and Connecting Flights: Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

Airport check-in: It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

Seat assignment: unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

Other applicable conditions: Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

Refusal to transport: Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

12. VALIDITY OF TICKETS:

Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

13. BAGGAGE:

Limits: Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

Liability: The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

14. TRAVEL DOCUMENTS:

It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the

date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

15. CUSTOMER ADVISORY:

Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

Living Standards: Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

Service disruptions: Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

Food, water and beverages: The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

16. ROOM ALLOCATION:

Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

17. CHECK-IN AND CHECK-OUT CONDITIONS:

Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING:

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

19. CHANGES TO TRAVEL SERVICES:

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

Changes to itinerary: Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

20. CUSTOMER RESPONSIBILITY:

Health: Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

Activities: Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

21. FORCE MAJEURE:

Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- * An Act of God or Force Majeure;
- * A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;
- * Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
- * Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;
- * Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;
- * Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;
- * Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;
- * Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

22. EXCLUSION OF LIABILITY:

Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof.

Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

23. ACTIVITIES NOT INCLUDED:

Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such

activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

24. CONFIDENTIALITY:

Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

25. LAWS:

The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.